

VISTA Refund Policy

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- a. Full refund of money received with a formal notice of withdrawal in writing at least 30 days prior to the event;
- b. No refund for withdrawal or cancellation under one month's notice
- c. Consideration will be provided where special circumstances arise and this consideration will be given on a case by case situation upon written application

VISTA will also be bound by the refund policies of organisations providing services to VISTA (e.g. conference accommodation) and will pass these onto even participants where applicable.

This policy was accepted by the Executive Committee on 18 September 2007 and applies from that day forward